

CHRISTIAN GERALDO NUGROHO

Business Analyst | AI Workflow & Product Solutions | Operations & Leadership

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Executive Profile

Resourceful business and AI solutions professional with experience across business analysis, AI workflow leverage, digital product planning, entrepreneurship, campaign thinking, hospitality operations, major events and cross-functional teamwork. Known for understanding complex situations, connecting available people and resources, and turning unclear problems into practical, usable outcomes. Combines strategic planning with hands-on operating awareness, strong informal leadership and a values-driven approach grounded in integrity, humility and good faith.

Core Value Proposition

Business Analysis	AI Leverage	Leadership	Execution
Frames problems, maps workflows and translates needs into clear priorities.	Uses AI for research, planning, documentation, prototyping and workflow improvement.	Aligns teams, maintains morale and takes ownership beyond formal scope.	Moves ideas from ambiguity to practical delivery and operational use.

Prestigious Academic & Professional Credentials

Selected credentials from internationally recognised institutions:

Institution	Credential	Issued
Harvard Online	Exercising Leadership: Foundational Principles	May 2024
MITx Courses	Verified Certificate in Entrepreneurship	May 2024
Babson College	Financial Analysis for Decision Making	Jan 2025
University of British Columbia	Verified Certificate in Business Communications	Nov 2024
IBM Skills Network	Introduction to Generative AI for Executives and Business Leaders	Sep 2024
CFT International	Responsible Service of Alcohol (RSA)	Nov 2024
Merry Riana Group	"I'M POSSIBLE" Motivation Seminar	Jun 2024

Babson credential ID: 8074b7b2e3cb4dea890fb7595210d67d

Selected Achievements

3,100+	Formula 1	2023-Present	Indonesia + Australia
Dim sum units sold through an independently operated food business.	VIP hospitality operations at the 2026 Australian Grand Prix.	Co-Founder contributing to AI-enabled business and product solutions.	Cross-cultural business, study, hospitality and operational experience.

Professional Experience

PT Teknologi Talenta Bangsa

Co-Founder | Business Analyst | AI Workflow & Product Solutions

2023 - Present

Indonesia / Australia | Hybrid

- Analyse business challenges, user needs and operational workflows for AI-enabled products and client solutions.
- Translate business requirements into solution concepts, process flows, feature priorities and implementation plans.
- Use AI-assisted research, documentation, prototyping and vibe-coding methods to accelerate validation and delivery.
- Coordinate business, product, design, technical and operational contributors across medium and enterprise client contexts.
- Support product planning, workflow automation, AI-agent concepts, testing, documentation and implementation improvement.
- Evaluate existing platforms, APIs and resources before recommending custom development, with focus on practical business value.

- Contribute to the Talenta Bangsa ecosystem including business platforms, AI solutions, knowledge systems and travel-related products.

Atlantic Group - Formula 1 Australian Grand Prix

6-8 Mar 2026

VIP Hospitality & Front of House Event Team - Brabham Lounge

Melbourne, Australia

- Supported premium food and beverage service as a Front of House Runner and Food Runner in a high-volume VIP environment.
- Coordinated continuously with kitchen, service, supervisory and event personnel to maintain smooth service flow.
- Responded quickly to changing operational requirements while maintaining professional guest service standards.
- Contributed beyond assigned tasks by anticipating needs, supporting colleagues and helping maintain team morale under pressure.
- Developed major-event operations, premium hospitality, situational awareness and time-critical execution skills.

Salero Kito Melbourne

Jan 2026 - Present

Front of House All-Rounder & Operations Support

Melbourne, Australia

- Deliver customer-facing service while supporting food preparation, cooking, stock organisation and general restaurant operations.
- Monitor inventory, restock ingredients and supplies, and help maintain operational readiness during busy periods.
- Coordinate informally across front-of-house and kitchen functions to resolve bottlenecks and maintain service quality.
- Frequently take responsibility beyond the original scope by identifying urgent work and supporting team members proactively.
- Help maintain a calm, respectful and positive working environment.

Pepper Lunch Melbourne

2026

Kitchen Team Member & Restaurant All-Rounder

Melbourne, Australia

- Supported ingredient preparation, cooking, dish assembly, stock monitoring, cleaning and service readiness.
- Maintained speed, consistency, food-safety awareness and workplace organisation during high-volume service.
- Identified immediate bottlenecks, assisted across functions and helped the team remain focused under pressure.
- Developed practical capability in kitchen operations, quality awareness, teamwork and operational discipline.

DevoteToLove

Oct 2024 - Present

Web Designer & Remote Event Coordinator

Remote

- Support digital presentation, website content structure and user-focused communication.
- Coordinate remote team updates and task alignment for events, including grand-opening preparation.
- Use AI-assisted tools for research, content planning and workflow efficiency.
- Promote clear communication, respectful teamwork and purpose-led collaboration.

most1ed

Oct 2024 - Present

Web Developer & Digital Solutions Contributor

Remote

- Support the development of responsive websites and digital product concepts using visual and AI-assisted workflows.
- Translate business and user needs into clearer structures, prototypes and practical digital experiences.
- Assist with testing, content organisation, usability improvement and troubleshooting.
- Focus on solution usability and business relevance rather than conventional software engineering positioning.

Dimsam Hub

Sep 2023 - Present

Founder & Business Operator

Jakarta / Melbourne

- Founded and managed a food business covering product development, pricing, procurement, inventory, marketing, sales and customer service.
- Achieved sales of more than 3,100 dim sum units through consistent operations and direct customer relationships.
- Used customer feedback to improve product quality, service and repeat purchasing.
- Demonstrated end-to-end ownership, commercial awareness, resilience and operational planning.

PT Padiaga Cipta Inovasi / most1ed.com

Mar 2022 - Present

3D Artist & Computer Hardware Technician

Jakarta, Indonesia

- Create 3D models and visual assets using Blender for project and presentation needs.
- Assemble, test and troubleshoot computer systems according to customer requirements.

- Support hardware compatibility, customer communication and inventory monitoring.
- Developed structured problem-solving, attention to detail and practical customer support skills.

Hypermedia

Computer Hardware Assembly & Technical Support

Mar 2019 - Oct 2021

Jakarta, Indonesia

- Assembled and tested computer systems based on customer requirements.
- Diagnosed hardware issues, explained technical problems clearly and recommended practical solutions.
- Built early experience in customer service, quality control and technical problem-solving.

Education

Kaplan Business School

Bachelor of Business / Business Administration - Management & Marketing

Nov 2024 - Oct 2027

Melbourne, Australia

- Current studies include management, marketing, finance, accounting fundamentals, entrepreneurship, organisational behaviour and business communication.
- Applies academic learning directly through AI product work, entrepreneurship, customer service and operational roles.

Sekolah Katolik Santo Kristoforus

Senior High School - Natural Sciences

2021 - 2024

Jakarta, Indonesia

- Developed foundations in analytical thinking, scientific reasoning, teamwork, discipline and problem-solving.

Leadership & Managerial Competencies

Business & Strategy

Business analysis; requirements analysis; process mapping; strategic planning; product planning; campaign thinking; customer insight; commercial awareness

Operations

Business operations; restaurant operations; event operations; stock control; service coordination; quality awareness; pressure management

AI & Transformation

AI workflow leverage; generative AI; AI agents; AI-assisted research; workflow automation; digital transformation; vibe coding; rapid prototyping

Design & Communication

Web design; visual storytelling; presentation design; content structure; user experience awareness; campaign communication

Leadership & Delivery

Informal leadership; team coordination; stakeholder communication; prioritisation; execution governance; problem-solving; decision support; team morale

Entrepreneurship

Product development; pricing; sales; marketing; inventory; customer retention; end-to-end ownership

Languages & Professional Values

Languages

English - professional working proficiency
Bahasa Indonesia - native

Values

Integrity | Good faith | Responsibility | Humility | Respect |
Compassion | Excellence | Teamwork

Professional Direction

Target opportunities include Junior Business Analyst, AI Operations Specialist, Business Operations Analyst, Digital Project Coordinator, Product Operations Specialist, Business Process Analyst and AI Implementation Specialist.

Solve with Purpose. Execute with Precision. Bring Joy with Love.